

Christchurch City Council west end, central city shuttle stop and parking proposal (due 20 Oct 23)

Support for the current west end proposal

Thank you for the opportunity to provide feedback on the parking changes for coaches and shuttles you have proposed. We support the proposed changes for the west end of the CBD and would like to work more closely with Christchurch City Council on where parking and facilities can be enhanced to make it easier for tourists to visit popular attractions and experience Christchurch at its best.

We have included some background details on the Bus and Coach Association at Annex A. We intend to play a much more active 'voice of industry' role on behalf of our members as part of our new five-year strategy.

We would like to use this opportunity to highlight the broad approach we are looking to take and some wider parking matters in Christchurch. We aren't highlighting these as an attempt to broaden the current consultation, but rather to open the door to further conversation.

The big picture objective

In simple terms we look at bus parking through two lenses being supply/demand and visibility.

We want to help local authorities to better understand the demand side by aggregating member wants and needs. BCA understands the constraints local authorities face providing a range of services and facilities with limited resources. However, we can also help local authorities understand the consequences of supply-side constraints including the impact on local businesses if tour and charter services are not adequately provided for.

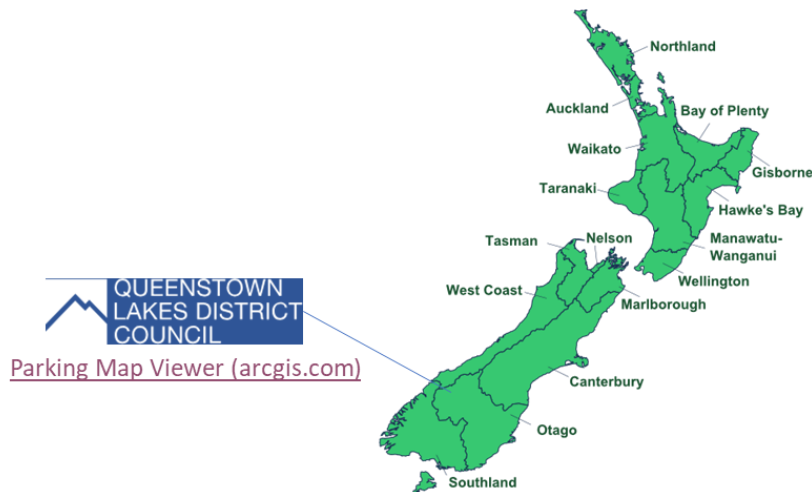
Our files show that limited coach parking in urban areas is a constant source of frustration for our members and that anecdotally the situation in some locations has become worse over the last decade. Tourism is rebounding strongly with forecasts suggesting that this will continue past 2025. There is currently no reliable source of demand data, but the BCA intends to build this.

On the supply side, we are asking local authorities to provide accurate and up-to-date information related to the facilities provided. This might be map based as with this example [Queenstown Bus Parking \(arcgis.com\)](#) or in tabular form like the example below.

Ser	Description	Street	Lat	Long	Google Maps Plus Code	Hours of operation	Status
1	24 metre P30 bay	Gloucester Street (south side)	43°31'47.7"S	172°37'51.3"E	FJCJ+29M Christchurch	Shuttles only any time	Active
2	15 metre Pick-up/Drop-off	Rolleston Ave (east side)	43°31'48.9"S	172°37'39.7"E	FJ9H+V3V Christchurch	8am-6pm any day	Proposed
3	31 metre Pick-up/Drop-off	Hereford Street (north side)	43°31'55.2"S	172°37'43.3"E	FJ9H+6F4 Christchurch	8am-6pm any day	Active

Because many of our members operate across multiple cities, we want to offer members a one-stop resource on our website (mock-up below) to find available bus and coach parking but also to highlight where they are facing parking challenges. That will provide us a much better evidence base to discuss supply constraints with you and other local authorities.

Figure 1. BCA website mock-up with hyperlinks to local authority bus and coach parking data



We would be keen outside of this consultation to discuss how Christchurch City Council parking information is or could be accessed publicly for inclusion on our website.

Other feedback from members

As part of feedback from members, the following is worth sharing:

- Several members highlighted the need for more parking at the new stadium.
- Several members highlighted the need for more parking at Te Pae.
- Worcester Street in the inner city was highlighted as an area of concern.
- More provision near the Museum/Botanic Gardens as it is one of the main stopping points for tourists coming into Christchurch on both touring and cruise coaches.
- There is currently a coach park on Cashel Street just in front of the Bridge of Remembrance. This is great but could be extended for more coaches.
- While future focused, bus parking at the new swimming facility near the hospital is a must.
- Better provision outside the main hotels. Drivers are constantly worried about getting tickets because there is no parking, only 5 minute loading zones which cars regularly block.
- Overnight parking close to the hotels would also be highly desirable.

It was also noted that having a public toilet in very close proximity to a bus park would be beneficial to both drivers and customers.

One member commented it has been much better over the last 10 years having rugby at Addington as the traffic management was really great for buses and coaches to get in and out along with other traffic. So, hoping we can come up with good traffic management around the stadium on event days!

Many tour drivers are running out of hours by the time they get to Christchurch and therefore requiring a minimum 30-minute break when they arrive. The Museum/Botanic Gardens is often the first stop in the city. This legal requirement for a break should be factored into the number of parks provided and the time limits that apply to them. We are happy to work with you on this.

Having a landmark makes it easy for tourists who don't know the city to find their way back to the coach. Historically this has worked well with the museum, it was easy to find or get directions to it.

Background on the Bus and Coach Association

The Bus and Coach Association (BCA) New Zealand has been the authoritative voice of New Zealand's bus and coach industry since 1931.

We represent the vast majority of New Zealand's bus and coach companies, as well as a vehicle manufacturers and industry suppliers.

Our members' vehicle fleet of more than 6,400 buses provides over 150 million road passenger trips annually. This includes tourism and charter services, school and public transport.

Our industry plays an increasingly vital and influential role as an enabler of economic growth as well as contributing to improving social and environmental outcomes.

In doing this, our members employ over 13,000 staff and contribute more than \$1.8 billion annually to New Zealand's GDP.

The BCA and its Chief Executive are based in Wellington, with Board members located from Queenstown to Auckland. We have a South Island branch with strong representation based out of Christchurch. We work very closely with tourism association like the Tourism Export Council and Tourism Industry Aotearoa.

You can contact us on 027 877 3362 or via info@busandcoach.co.nz. If you want to discuss this submission please contact Rob Giller on 0278399290 or at rob.giller@busandcoach.co.nz